



NHS

London Ambulance Service
NHS Trust

London Ambulance strategy 2023-2028

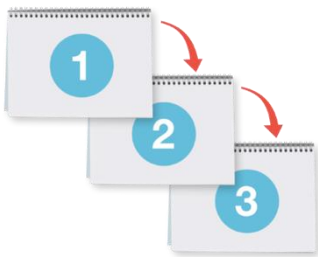




The London Ambulance Service has shared a plan for our future.



This plan will cover the next 5 years.



Our strategy has three missions.



1. Our care – we want to give excellent emergency and urgent care to everyone in London.

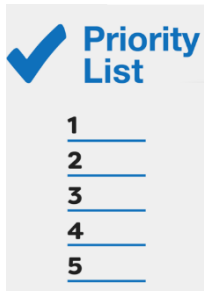


2. Our organisation – we aim to become a team where everyone feels welcome, and we have good leaders.





3. Our London – we want to help make London residents healthier.



Each of the three missions has ten priority areas we are focusing on.



1. We want to provide help fast and without any problems.



2. We will make sure each person gets the right care for them.



3. We want to keep learning and teaching so we can be even better.





4. We will be excellent at taking care of major emergencies and events.



5. Our team will be open to everyone, and we will have a friendly and welcoming culture.



6. We will have good leaders at all levels of our organisation.



7. We will improve our IT, vehicles and systems.



8. We want to lead with our partners on improving care.





9. We will work to make London a healthier place.



10. We will be environmentally friendly and think about the future.



We made this plan by looking at data and trends to make sure we are ready for the future.



We also listened to our partners, staff, patients, and the public to make sure our plan meets their needs.





Our strategy team wrote this document.



Please email the strategy team at londamb.Strategy@nhs.net if you have any questions about how this strategy will affect you.



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